

HIRE OR PURCHASE – YOUR SERVICE OFFERING

Your Site, Your Way



We are committed to giving you dedicated service and support with your products, however you choose to interact with us. Our team's decades of skill and experience means we work with you to get a tailored outcome that best suits you and your site.

Deciding how to procure from Solar Gates depends on what best suits your site's unique requirements – there's no one-size-fits-all solution. We leave that decision in the hands that know it best – yours.

So you can make an informed decision and make sure you get the best possible service from us, the following is a straightforward comparison to highlight the main differences between hire and purchase.

	BUY	HIRE
Product training	✓	✓
Warranty	12 months	unlimited
Telephone Support Service	✓	✓
Site survey and installation	✓	✓
Tracker as standard*	✓	✓
Bi-Annual Service Plan & Telematics <small>(access with own login to monitor battery life, Geofence and location services)</small>	£	✓
New for old swap out**	£	✓
On site support - 365 days per year***	£	✓
Diagnostic Repair Service	£	✓
Delivery and Collection	£	£

*trackers not fitted to INSTABOOM Go

**if a barrier cannot be repaired on site, it will be swapped out for new hire unit.

***service commitment of max 3 working days. Call outs, outside of normal working hours will be additionally charged.

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Choosing to Hire:

Enjoy peace of mind with comprehensive support, regular maintenance, proactive battery maintenance, telematics, servicing as well as an unlimited warranty. You receive access to the latest models free from the commitment of ownership and benefit from adaptable terms to suit your project's duration and requirements.

Opting to Purchase:

Gain complete control over your equipment, including maintenance. You will receive full installation and training to get you started and **FREE technical support, via our Telephone Support service, is always available.**

If you need more training, or you encounter issues with your Solar Gates product, we can help. But any additional support that's outside of your service plan comes at a cost.

To make sure Solar Gates equipment is in line with the **Provision and Use of Work Equipment Regulations 1998 (PUWER)*** mandate we recommend a purchasing service plan alongside the unit(s).

Service Plans:

Gold [included in all hire plans]

For public/commercial/mobile systems being used more than 50 times per day.

- Gate MOT & safety assessment
- 2x full services per year
- Telematics data plan included
- Unlimited standard breakdown call-outs within 3 working days
- All labour and consumables required to carry out the service, repairs and safety checks of any parts supplied by Solar Gates

From £1185 per year + VAT**

Platinum

For public/commercial/mobile systems being used more than 250 times per day

- As Gold but with 4x full services per year

From £1750 per year + VAT**

SIM Plan

For GSM Intercom systems

- Unlimited calls
- Unlimited texts
- 1GB data per month
- Fixed mobile number

From £190 per year + VAT**

Telematics Data Plan

For access and use of the SOLAR GATES telematics platform

- Live access to your site equipment
- Allows remote log in and trouble shooting
- Unlimited daily/weekly/monthly email reports
- Live email alerts
- Full rights API access

From £315 per year + VAT**

* The (PUWER) mandate states that all work equipment, including machinery on construction sites, must be maintained in an efficient state, in efficient working order, and in good repair.

**prices of service plans subject to change. Current as of January 2026.